

# Tip/Trick Of The Month...

Aloha



## STG Aloha Tip: Using Credit Cards to Hold/Pay Tabs

### Credit Card Usage at the Bar

- Are you currently requiring the bartender to hold a credit card for a tab at the bar?
- Are your customers leaving without paying and forgetting the Credit Card?
- Has your bartender ever given the wrong card back to a customer?

These are all very frustrating situations to deal with as a bar owner, one of these is worrying if someone is stealing one of your customer's identity and wondering if you are going to be fined. If you have a newer Aloha POS, your bartender can take a credit card, give it right back to the customer and run the tab all night.

When starting a new tab, swipe the card when Aloha prompts you for a tab name. The system will then name the tab after the card holder's name on the card (i.e. John M Smith). After your staff swipes the card they can give it back to the customer. Now each time they order a round of drinks or food at the bar, the bartender just finds the tab with the name from the card and adds the items. When the patron wants to cash out, they have a choice to pay cash, pay with a different card or use the current card. If the customer wants to pay with the current card, your bartender hits a blinking button with "Saved Card" on the payment screen to pay for the balance of the tab on the card swiped. If the customer walks out and forgets to pay, you can close the tab with the same "Saved Card" button. Using this feature will lower your risk as an owner and improve your customers' experience while at your place of business.

For Any Questions...Contact STG's Help Desk!  
1-800-811-5803

